

GOVERNMENT OF PUDUCHERRY

TOWN AND COUNTRY PLANNING DEPARTMENT

Request for Expression of Interest for Shortlisting of Consulting Firms for Total Service Provider in Development of ICT enabled integrated online Development Permission management System for the four Planning Authorities of Union Territory of Puducherry

Response to Pre-Bid Queries

No.	Clause	Query of Consultant – chapter wise	Response of the Client
		1.1 Background	
1	1.1 (a)	Whether the Bye-laws for all 4 regions Puducherry, Karaikal, Mahe and Yanam are same.	Puducherry Building Bye-Laws and Zoning Regulations are same for all regions except very few clauses / regulations which are region specific.
2	1.1 (b)	Is there any existing common application form format available for applying building plan approval?	Yes
		1.2 Brief Terms of Reference	
3	1.2 (a)	The envisaged system will provide Building Plan approval as well as Occupancy Certificate approval. Which specific NOCs are required in Building Plan Approval and Occupancy Certificate Approval? Is there any other approval flow?	Will be detailed in the Request for Proposal
4	1.2 (b)	Please clarify the other similar software's other than AUTOCAD Drawings.	The system should accept .dwg file, created through any software available in the market, electronically.
5	1.2 (c)	Please mention the number of drawing parameters which are required to be checked and presented in the Scrutiny Report. Which are the drawing parameters whose violation has to be digitally reported in the report? Which violations can be geometrically represented in the report?	Will be detailed in the Request for Proposal
6	1.2 (d)	Do all the given parameters need to be calculated for all types of buildings? If no, please provide a minimum list of parameters which should be checked for specific type of buildings.	Yes.
7		Please mention the scenarios of approval workflow	Approval work flow differs in each region. Will be detailed in the Request for Proposal

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8	1.2 (f)	Are NOCs from internal/external agencies to be obtained through envisaged Integrated Online Development Permission Management System? If yes, Please mention the number of such agencies	Yes. Will be detailed in the Request for Proposal
9		Please mention specific expectations from envisaged system in terms of inputs to be provided to various NOC agencies for providing NOCs	Will be detailed in the Request for Proposal
10	1.2 (g)	Does the scope of the project involve acquiring a payment gateway or just integrating the existing Payment Gateway? Please Confirm	Payment, SMS, Mail Gateways does not exist presently in the Planning Authorities.
11		Does the scope of the project involve acquiring a SMS gateway or just integrating the existing SMS Gateway?	
12		Does the scope of the project involve acquiring a Mail gateway or just integrating the existing Mail Gateway?	
13	1.2 (i)	Mention the iterations of approval required from the authority from commencement of building construction to completion of construction and occupancy of building	Will be detailed in the Request for Proposal
14	1.2 (j)	Does digitizing involve digitization of historic manual approvals in the system? If yes, what is the number of records to be digitized? How many fields are required to be digitized for one record?	No
15	1.2 (k)	Is there a mandate for Document Management System for archiving the approved files? If yes, how many documents need to be archived for one file?	Yes. The number of document to be archived will be detailed in the RFP.
16	1.2 (i)	Mention the Building Type classification for which calculations like permissible drawing parameters according to Bye-Laws, Fees and other calculations will be similar	The appointed consultant should bring out in the System Requirement Study
17	1.2 (ii)	Please mention if there should be separate workflow for scrutiny of	Will be detailed in the Request for Proposal

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		Layout Approvals. Please mention specific Bye-Laws to be checked for Layout Approvals	
18		Is the Land Use approved in Layout Approval to be integrated with CDP map?	Will be detailed in the Request for Proposal
19	1.2 (iii)	What is the expectation from the envisaged solution in terms of providing input to various agencies for required NOCs	The appointed consultant should bring out in the System Requirement Study
20	1.2 (iv)	What is the scope of Approval workflow of land use certificate?	Will be detailed in the Request for Proposal
		2. Eligibility	
21	2.2.a (i)	Average Annual Sales Turnover generated from services related to the assignment should be reduced to Rs.25 Lakhs as average order for similar assignment from a corporation will be around Rs. 25 / 30 Lakhs only.	The clause 2.2.a (i) may be read as follows: <i>“Average Annual Sales Turnover Generated from services related to the assignment during the last three financial years should be at least ₹75.00 Lakhs (as per the last published Balance Sheets)”.</i>
22	2.2.a (ii)	The cost of one completed project of similar nature shall be reduced to Rs.25 Lakhs	The Clause 2.2.a (ii) is amended as below: <i>“Should have completed One Project of similar nature not less than the amount equal to ₹ 2.00 Crores (or) should have completed two projects of similar nature not less than the amount equal to ₹ 1.25 Crores each (or) should have completed three projects of similar nature not less than the amount equal to ₹ 1.00 Crores each”.</i>
23		As per our understanding the experience of similar nature project means experience in building / layout plan scrutiny and approval system. Kindly confirm the same.	Yes. Detailed in Note of clause 2.2.a.
24		Please consider the ongoing project also.	No Change in the condition
25	2.2.a (iii)	Please consider the ongoing project also.	No Change in the condition
26	2.2.a (iv)	Please consider to delete this clause.	No Change in the condition
27	2.2. a (v)	The requirement of qualified manpower of a firm in the area of e-	No Change in the condition

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		gov, project mgmt etc.... may be reduced to 20	
28		Kindly clarify the credential needs to be provided for the compliance for the said clause. Our assumption is that the bidder has to provide self undertaking from Authorized signatory along with list of resources & their designations. Please clarify	List of resources with designations in relevant field to be furnished in Appendix 4.
29	1.6 & 2.8	We would request department extend the submission timeline	The Last date for submission of EOI is extended to 16th October 2017 @ 4.00 P.M.
		3.2 Submission of application	
30	3.2 (a)	We kindly request you to relax the limit of 100 pages as considering requirement of eligibility documents, technical response and signed copy of EOI it may be more than 100 pages	No page restriction for the proposal formats and supporting documents. Irrelevant documents to be avoided.
31	3.2 (c)	Kindly clarify on submission of Hard copies one or two as the format 7.1 specifies submission of 1 copy in original	Two hard copies (one original and 1 duplicate copy) to be submitted along with a soft copy in CD / DVD.
		5.1 Evaluation of applications	
32	5.1.a (2)	Technical Capability	The first bullet point is amended as below: <i>“Should have completed One Project of similar nature not less than the amount equal to ₹ 2.00 Crores (or) should have completed two projects of similar nature not less than the amount equal to ₹ 1.25 Crores each (or) should have completed three projects of similar nature not less than the amount equal to ₹ 1.00 Crores each”.</i>
32	5.1 (b) (1)	Kindly provide the number of projects/work orders shall be required to submit for the compliance of this clause.	As many as possible in Indian context / cities in Appendix 6 along with completion certificate and work orders in respect of ongoing projects. A brief write up on the issues, challenges faced, solution proposed to the city and the client recommendations for each project to be furnished (limiting to 5 projects).

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33	5.1 (b)	There is mentioned the minimum marking criteria. Please give the marking based on the each giving criteria points.	No Change in the condition
34	5.1 (b) (2)	Kindly suggest the documents required for compliance of the said clause and number of work order/completion certificates should be submitted. Our understanding is that work orders / completion certificates along with brief write up of project is required. Kindly confirm the same.	Documentation of best practices by various agencies, patents obtained, certificate of award / merits, Certificate of merit issued by Clients.
35	5.1.(c)	When do we need to make presentation? After submission, will the date be informed?	The date of presentation will be intimated later through phone / email.
36		There is mentioned the minimum marking criteria. Please give the making based on the each giving criteria points.	No Change
37	7.7	Please clarify the following points: Research Work / Centres of Excellence, Patents.	Details of awards, Best practices, patents obtained for the solution deployed in any of the ULBs / Development / Planning Authorities.
38	7.9	Our understanding is that this appendix is applicable only for Category 2: A consortium of Business Entities. There is no need to submit the same if bidder is under category 1: Single business Entity. Kindly confirm the same.	Format 7.9 is only for Consortium of Business Entities.
	General		
39		Is there any penalty provision for buildings not constructed according to the approved plan? Should the envisaged ODPMS system automatically calculate such penalty?	Yes.
40		In case of penalty calculation, is comparison required from manually approved Building Plan. If yes, what digitized data will be provided by the department for old approved plans and what parameters needs to be compared for calculating penalty	No